

## **BH AIR safety regulations due COVID19**

The following procedures will be enforced on all BH AIR upcoming flights until further notice and we kindly ask all our passengers support to conform to those:

- **WEARING A FACE MASK IS COMPULSORY FROM NOW ON ALL OUR FLIGHTS**, make sure to have your own mask and wear it properly throughout your travel;
- follow the general guidelines about **social distancing** (minimum 1.5 meters) whenever possible at the airport, on the way towards the aircraft and onboard;
- continue applying **personal hygiene actions**;
- **be cautious and respectful** towards fellow passengers;
- it is your full responsibility to make sure **you are in good health and fit to fly**; in case you unexpectedly experience any symptoms of illness during the flight, immediately turn to one of the crew members

On top of the above, we are also taking a number of sensible precautions to ensure you are in safe hands:

- at the airport:
  - collaborations with airports and local authorities on hygiene and safety implementations
  - altering waiting areas to enable better distancing, sanitizing
- onboard:
  - more thorough and additional overnight disinfection of the aircraft
  - air inside the aircraft is changed many times through special air filters (HEPA filters)
  - COVID-19 tailored trainings, protective gear and equipment for our crew members
  - hygiene related reminders
  - **NO** On - Board Service will be provided and NO BH Air magazines onboard until situation prevails
  - altered disembarkation as per crew guidance to keep the rules of social distancing
  - observe opportunity for more distant seating, subject to crew's guidance

***BH Air sincerely apologizes to all our valued customers that currently we can not provide any service on board and advise you to have with you everything necessary (food and beverages) that you may need during the flight according your personal nutrition and health-wise habits.***

We strongly suggest you to always check the travel regulations on the official websites and with local Embassies before travelling. It may happen you will be not allowed to enter the country of destination (if not being a national/resident of the country of arrival) or quarantine might apply. Regulations are changing rapidly and vary per country, therefore always make sure you have the latest information to have a smooth journey. Please also pay close attention to related announcements at the airport and by our crew onboard, as different rules may be valid depending on local specifications.

For further details and emplaced procedures refer to:

<https://www.mfa.bg/en/>

<https://burgas-airport.bg/>

<https://www.sofia-airport.bg/en/passengers>